

MODULE BRIEF

CLEVERCAD MOBILE

AN ENHANCED MODULE OF CLEVERCAD



Standard Modules

Service Management
Event Management
Incident Management

Enhanced Modules

Disruption Management

Vehicle and Operator Assignment Modification

CleverCAD Mobile

CleverCAD Mobile is your supervisor's eyes and ears on the street. This powerful application transforms your supervisor's role by providing easy access to the essential features of CleverCAD delivered on a lightweight tablet. Armed with CleverCAD Mobile, supervisors can swiftly take control of incidents, effortlessly tackle disruptions, and seamlessly communicate with dispatchers and vehicles in real-time.

On The Street Service Management

Traditionally, a supervisor would oversee a designated route or a group of routes from a fixed location, often with limited visibility into the actual operations on the streets. But, with CleverCAD Mobile, street supervisors now have the power to monitor a subset of vehicles operating on those routes in real-time, regardless of their physical location.

Clear Communication

CleverCAD Mobile provides supervisors with reliable and robust communication capabilities similar to those available to dispatchers in the Operations Control Center. With access to text messaging and VoIP calling to individuals or groups, CleverCAD mobile ensures effective coordination between supervisors, dispatchers, and drivers. Ultimately leading to streamlined operations and enhanced service quality.

Improved Incident Response

CleverCAD Mobile enables supervisors to quickly initiate incident reports from the scene to capture essential information. Supervisors can then utilize their tablet to capture images directly within the application and easily attach them to incident reports, enhancing the accuracy and comprehensiveness of documentation.

Efficient Disruption Resolution

With the integration of Disruption Management, supervisors have all the power of CleverCAD at their fingertips. With realtime access to service information and the ability to make on-the-spot modifications, supervisors can effectively address disruptions, minimizing service delays and improving customer satisfaction. And suppose your dispatchers are concerned that a proposed detour they've created won't be able to accommodate the size/turning radius of your bus. In that case, Supervisors can physically ride the proposed detour to assess before finalizing the change, mitigating further potential disruptions and ensuring efficient service.